



Service Support

Kahler Automation prides itself on providing the best customer service.

To ensure maximum uptime when you need it most, Kahler provides different levels of hardware and software support. Depending on your need, our knowledgeable technical support team can provide resolutions remotely or on-site.

REMOTE SUPPORT

Two options are provided:

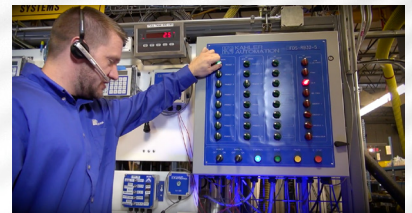
1. Phone call center (507) 235-6648
2. Web support - <https://kahlerautomation.com/support>

Expectations - peak spring and fall periods

- To better serve you we've added personnel which will minimize hold time
- Most support calls are resolved within 15 minutes.

Charges:

- Subscription software - included
- Non-subscription - standard \$150 per hour charges would apply



ON-SITE SUPPORT

Whether your facility has had a sudden change to an installation schedule, or an unexpected electrical event that has shut down operations, our Field Technicians can be there — quickly. Kahler's experienced field techs have the broad knowledge and industry experience to get your site up and running.

Expectations - peak spring and fall periods

- To handle your routine maintenance or high priority service it's important schedule it with us in a timely manner.

For any questions or to schedule support please contact our phone call center (507) 235-6648.



Kahler Automation

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